

REFUND / EXCHANGE FORM

ORDER CONFIRMATION No: _____

Please see below details for my: EXCHANGE My Order was paid for using: Credit Card
 RETURN/REFUND Direct Deposit

Please send my exchange item(s) to: My Association - free of charge Association Name: _____
* Only available for Hoop2hoop and Unite Sports partner clubs and associations
 My home address - \$16.50 (Incl. GST) postage charge

** Freight must be purchased through our online store - See RETURNS AND EXCHANGE POLICY for details*

CONTACT DETAILS	
YOUR NAME: _____	STORE NAME: _____
YOUR DAYTIME PHONE: _____	STREET ADDRESS: _____
	SUBURB: _____ STATE: _____ P/C: _____

DETAILS OF ITEM(S) BEING RETURNED					
ITEM CODE	ITEM DESCRIPTION	SIZE	QTY	PRICE Incl. GST	REASON FOR RETURN

DETAILS OF THE NEW ITEM(S) REQUIRED					
ITEM CODE	ITEM DESCRIPTION	SIZE	QTY	PRICE Incl. GST	

Additional notes if required: _____

Any additional freight charges must be paid for before the item(s) are sent

- PLEASE NOTE:**
- Items available for refund or exchange must be unworn and in original condition.
 - All freight or postage costs, excluding those to clubs, are to be paid for by the purchaser.
 - Freight or postage costs will be refunded if goods are deemed faulty.
 - All refunds & exchanges are subject to CIMC Group approval.
 - Refunds will be deposited to the nominated bank account or credit card. →
 - For further information, please refer to the Returns & Exchanges policy available on our website.

FOR REFUNDS ONLY: If paid by Direct deposit Please provide your bank account details below

ACCOUNT NAME: _____

BSB NUMBER (6 Digits): _____

ACCOUNT NUMBER: _____

BANK NAME: _____

AMOUNT TO BE REFUNDED: \$ _____

If paid for by credit card we will refund off your original order using the ANZ gateway (no card details are kept on file)

PLEASE SEND YOUR RETURN/EXCHANGE TO: CIMC Group, 5 Alexandra Place,
 Murarrie QLD 4172

** Don't forget to include this form - do not email*